

COBRATX

A U S T I N

H O S T I N G

F A C I L I T Y



ISO 27001 Certified Worldwide

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SECURITY

Cobra's Datacenter facility in Austin, Texas is provided in partnership with Zayo.

PHYSICAL SECURITY

- Environmental controls include 24 hour A/C power, UPS with emergency diesel generator backup, HVAC, fire detection and suppression linked to the local fire authority and comprehensive security measures.
- A strict security policy complemented with proximity card readers, hand scanners, video surveillance, chain link fencing and no external windows.
- Un-interruptible Power Supplies (UPS) are provisioned in an N+1 configuration and designed to supply full power to all essential services in the event of a main power failure or fault. Generator systems are configured for auto-start and will start up within 45 seconds of a main grid power failure. Utilizing a fully locked metal cabinet. All servers, switches and routers in the rack are only accessible by Cobra personnel.
- Access is requested by submitting an Access Request Ticket via email to the Datacenter's Service Desk prior to the visit.
- Visitors are escorted to the server cabinet through 4 security access points - each is secured by a Biometric reader and number pad combination with a proximity card reader.
- After providing Government issued ID and biometrics, the relevant Cobra personnel is given a security card and allowed to enter into the Datacenter.
- Once finished, the on-site Datacenter Service Desk is informed and all visitors are escorted off-site.
- All Cobra employees are background checked and security vetted before being able to work on client projects.
- Cobra's Datacenter is fully equipped with CCTV in operation at all times.

SERVER SECURITY

All CLS hosting servers run in a virtual machine environment with fully redundant and high availability services. We monitor capacity requirements and ensure that power hungry applications receive adequate resource allocation while at the same time utilizing underused resources from idle applications. High availability means that we expect 99% service availability on all application servers, even if incurring Server hardware faults.



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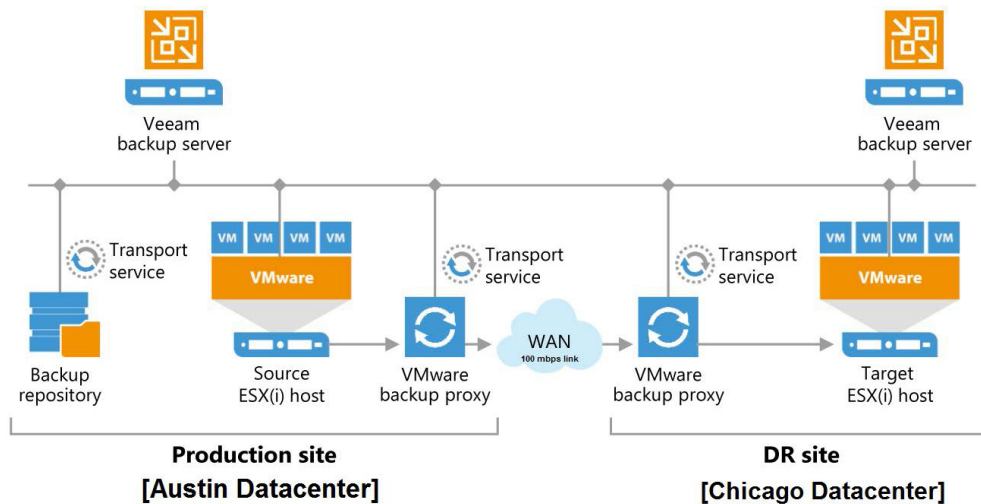
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BACKUPS

Backup Continuity is in place and testing is carried out every 6 months. Veeam Backup and replication tools are used for Near DR and Far DR backup & replication. This ensures immediate availability of data and virtual machines in case of any disaster situation.



DATA DESTRUCTION

Our data and media destruction services are performed to the standards defined by the Information security coordinator (ISC). Data is destroyed using DBAN or Eraser tool based on the requirement.

Every stage of the process is auditable and a certificate of destruction is provided.



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***ISO 27001 CERTIFIED WORLDWIDE FOR
8 CONSECUTIVE YEARS
WITHOUT A SINGLE NONCONFORMITY***



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